

Privacy Policy

Harbor Defense

Last Updated: January 12, 2026

1. Introduction

Harbor Defense ("we," "us," or "our") is committed to protecting the privacy of visitors to our website and users of our services. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or engage with our audit defense and consulting services.

By accessing our website or using our services, you agree to the terms of this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not access the website or use our services.

2. Information We Collect

2.1 Information You Provide Directly

We collect information you voluntarily provide to us, including:

- **Contact Information:** Name, email address, phone number, and business address
- **Professional Information:** Job title, role, facility name, and organization type
- **Service Inquiry Information:** Details about your audit situation, payer relationships, and compliance concerns
- **Assessment Responses:** Information provided through our audit exposure questionnaires and risk assessments
- **Payment Information:** Billing details when purchasing our services or resources (processed securely through third-party payment processors)

2.2 Information Collected Automatically

When you visit our website, we may automatically collect:

- **Device Information:** Browser type, operating system, device type
- **Usage Data:** Pages visited, time spent on pages, click patterns, referring URLs
- **IP Address:** Used for security monitoring and geographic analytics
- **Cookies and Tracking Technologies:** See Section 5 below

2.3 Information from Third Parties

We may receive information about you from:

- **Referral Partners:** If you are referred to us by a legal, accounting, or consulting partner
- **Publicly Available Sources:** Information from public databases or professional directories

3. How We Use Your Information

We use the information we collect to:

- **Provide Services:** Deliver audit defense consulting, documentation review, and compliance support
- **Communicate with You:** Respond to inquiries, provide requested information, and send service-related communications
- **Improve Our Services:** Analyze usage patterns to enhance our website and service offerings
- **Marketing (with consent):** Send newsletters, industry updates, and information about our services
- **Comply with Legal Obligations:** Meet regulatory requirements and respond to lawful requests
- **Protect Our Business:** Prevent fraud, enforce our terms, and protect our rights

4. How We Share Your Information

We do not sell, rent, or trade your personal information. We may share your information with:

4.1 Service Providers

Third-party vendors who assist us in operating our business, including:

- Website hosting and maintenance providers
- Email service providers
- Payment processors
- Analytics services

All service providers are contractually obligated to protect your information and use it only for the purposes we specify.

4.2 Professional Advisors

We may share information with our attorneys, accountants, or other professional advisors as necessary for our business operations.

4.3 Legal Requirements

We may disclose your information when required by law, court order, or government regulation, or when we believe disclosure is necessary to protect our rights, your safety, or the safety of others.

4.4 Business Transfers

In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction. We will notify you of any such change in ownership or control.

5. Cookies and Tracking Technologies

Our website uses cookies and similar technologies to:

- Remember your preferences
- Analyze website traffic and usage patterns
- Improve user experience

Types of Cookies We Use:

Cookie Type	Purpose
Essential	Required for basic website functionality
Analytics	Help us understand how visitors use our site
Marketing	Used to deliver relevant content and measure campaign effectiveness

Your Cookie Choices:

You can control cookies through your browser settings. Note that disabling certain cookies may affect website functionality.

6. Data Security

We implement appropriate technical and organizational measures to protect your information, including:

- Encryption of data in transit (SSL/TLS)
- Secure storage systems with access controls
- Regular security assessments
- Employee training on data protection

However, no method of transmission over the Internet or electronic storage is 100% secure. While we strive to protect your information, we cannot guarantee absolute security.

7. Data Retention

We retain your information for as long as necessary to:

- Provide our services
- Comply with legal obligations
- Resolve disputes
- Enforce our agreements

For marketing contacts who do not become clients, we typically retain information for 3 years from last engagement, unless you request earlier deletion.

8. Your Rights

Depending on your location, you may have the following rights regarding your personal information:

- **Access:** Request a copy of the information we hold about you
- **Correction:** Request correction of inaccurate information
- **Deletion:** Request deletion of your information (subject to legal retention requirements)
- **Opt-Out:** Unsubscribe from marketing communications at any time
- **Data Portability:** Request your data in a machine-readable format

To exercise these rights, contact us using the information in Section 12.

9. California Privacy Rights (CCPA)

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA):

- Right to know what personal information we collect and how it is used
- Right to delete personal information (with certain exceptions)
- Right to opt-out of the sale of personal information (we do not sell personal information)
- Right to non-discrimination for exercising your privacy rights

10. Children's Privacy

Our website and services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children. If we learn that we have collected information from a child, we will delete it promptly.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by the "Last Updated" date at the top of this page. We encourage you to review this Privacy Policy periodically.

Material changes will be communicated through our website or direct communication to affected individuals.

12. Contact Us

If you have questions about this Privacy Policy or wish to exercise your privacy rights, please contact us:

Harbor Defense

Email: privacy@myharbordefense.com

13. Healthcare Information Notice

Harbor Defense provides consulting services to healthcare organizations. While we may review clinical documentation as part of our audit defense services, we do so as a business associate or contractor to covered entities under HIPAA. Any protected health information (PHI) we access is handled in accordance with applicable HIPAA regulations and business associate agreements.

We do not collect PHI directly from patients. All clinical information we review is provided by our client facilities for the limited purpose of audit defense and compliance consulting.

This Privacy Policy is effective as of January 12, 2026.